



## Covid-19 Restrictions

JANUARY 2021

Browns are continuing to operate all departments. We are however working with a reduced number of staff for reasons of illness, shielding and the necessity to isolate where other family members have tested positive for Covid-19. For this reason, you may experience a delay in us responding to you. Wherever possible, please contact the relevant department **via email**, and one of the team will get back to you as soon as we can. Please do not visit our offices in person.

For all residential conveyancing matters

[wycombe@brownssolicitors.co.uk](mailto:wycombe@brownssolicitors.co.uk)

For on the day completions and all post completion matters

[completions@brownssolicitors.co.uk](mailto:completions@brownssolicitors.co.uk)

For commercial matters

[commercial@brownssolicitors.co.uk](mailto:commercial@brownssolicitors.co.uk)

For accounts

[accounts@brownssolicitors.co.uk](mailto:accounts@brownssolicitors.co.uk)

For Wills and Probate

[wills@brownssolicitors.co.uk](mailto:wills@brownssolicitors.co.uk)

As a result of the stamp duty holiday we are experiencing unprecedented demand for our conveyancing services. At the same time the conveyancing process itself is inevitably delayed. Whilst this situation continues please kindly note:-

1. We are not able to give updates to third parties.
2. We cannot guarantee that transactions will complete before the 31 March 2021.

We are working as efficiently as we can in very challenging circumstances. Please bear in mind that repeated requests for progress reports and telephone chasing are in fact self defeating as they are considerably hindering our ability to progress the work we need to do.

**Thank you in advance for your patience and understanding during this time.**